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The Access-Productivity Gap

Think access doesn't impact productivity and security? Think again.



of organizations have their productivity 64% impacted on a weekly – or daily – basis because of access issues

73%

of respondents require 15 or more minutes to get access to infrastructure

(30% requiring more than 30 minutes)





52% of development teams have missed deadlines because they were stuck waiting for access



53% of teams reported being held accountable for missed deadlines, even when they couldn't access infrastructure

Security ends with it.

What happens when there's no access? Workarounds.



of organizations maintain backdoor access to systems



across teams



shadow IT

Why does this matter? of all breaches

involved credentials used to gain access



Fixing the Gap: **People-First Access** Fixing these issues is surprisingly

simple: make access as simple as

possible for the humans that need it. What happens when you do that?





Improving Access by

people-first access platform, completely eliminating the cost of the VPN

· Replaced VPN with a

Removing a VPN

- Reduced support tickets by 60% - the number of tickets related to VPN issues
- · Significantly fewer credentials required across their infrastructure, IT, and governance teams
- **ESTIMATED SAVINGS**

\$3M



Achieving "Security by

· Achieving "Secure by Default"

· Reduced the amount of

time needed to provide

Default"

access to new hires · Required less administrative

annual audits

work to escalate privileges · Simplified compliance and

reduced effort required for

ESTIMATED SAVINGS

\$1.3M



Reducing Admin Access for

Peace of Mind

Company

· Reduced the number of employees with admin rights from 80% of technical

 Completely shifted onboarding and offboarding from the SRE team to the IT

employees to 10%

· Eliminated the need to grant technical team admin rights by default

ESTIMATED SAVINGS

\$262K

online terraform-sdm-cloud

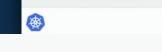
\(\frac{1}{2}\):13307 terraform-sdm-mysql-admin terraform-sdm-mysql-read-only **4**:13306

E, Neptune **\(\frac{1}{2}\):18182** Websites

Kubernetes

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AWS



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terraform-sdm-http

Try it Free

database in 5 minutes. No kidding.

Connect your first server or

States, representing organizations of virtually every size, responded to the survey in May 2022.